

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	6013	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:55
L2	842	L1 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/05/05 09:55
L3	235	L2 and ((call or caller or customer) near4 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:55
L4	43	3 and (xml same html)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
L5	130	(internet and telephony).ti.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
L6	130	(internet and telephony).ti.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
L7	42	L6 and "379"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
L8	95	L6 and "370"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
L9	26	8 and (html or xml)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
L10	198	(internet near3 telephony) and html and xml	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
L11	48	10 and ("379"/\$ or "370"/\$).ccls.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:57
L12	6436	"voice over ip" or "voice over internet protocol" or voip	US-PGPUB; USPAT	OR	ON	2005/05/05 09:57
L13	756	12 and ((call or caller) near2 center)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:57
L14	84	13 and xml and html	US-PGPUB; USPAT	OR	ON	2005/05/05 09:58
L15	50	14 and hold	US-PGPUB; USPAT	OR	ON	2005/05/05 09:58
L16	41	14 and wait	US-PGPUB; USPAT	OR	ON	2005/05/05 09:58
L17	21	primus.as.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:58
L18	8	"net2phone".as.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:59
L19	11	vocaltec.as.	USPAT	OR	ON	2005/05/05 09:59
L20	533	((make or made or making) near2 ((telephone or phone) near2 call)) with internet	US-PGPUB; USPAT	OR	ON	2005/05/05 10:00
L21	178	20 and wait	US-PGPUB; USPAT	OR	ON	2005/05/05 10:00
L22	127	20 and hold	US-PGPUB; USPAT	OR	ON	2005/05/05 10:00

L23	53	20 and hold and wait	US-PGPUB; USPAT	OR	ON	2005/05/05 10:01
L24	11	23 and ((call or caller) near2 center)	US-PGPUB; USPAT	OR	ON	2005/05/05 10:01
L25	1984	(715/513).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/05/05 10:01
L26	34	25 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/05/05 10:04
L27	417	25 and hold	US-PGPUB; USPAT	OR	ON	2005/05/05 10:02
L28	22	25 and ((place or placed or placing or put) near2 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 10:02
L29	3327	(370/352).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/05/05 10:02
L30	55	29 and html and xml	US-PGPUB; USPAT	OR	ON	2005/05/05 10:03
L31	142	29 and ((place or placed or placing or put) near2 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 10:04
L32	4	30 and 31	US-PGPUB; USPAT	OR	ON	2005/05/05 10:03
L33	155	(379/900).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/05/05 10:03
L34	0	33 and html and xml	US-PGPUB; USPAT	OR	ON	2005/05/05 10:03
L36	22	33 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/05/05 10:03
L37	10	33 and ((place or placed or placing or put) near2 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 10:03
L38	247	29 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/05/05 10:04
L39	37	38 and ((place or placed or placing or put) near2 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 10:04
S1	1	(2003/0161354 "6154738").pn.	US-PGPUB; USPAT	OR	ON	2004/11/22 14:40
S2	2	("20030161354" "6154738").pn.	US-PGPUB; USPAT	OR	ON	2004/11/19 16:06
S3	2	("6578000" "6766298").pn.	US-PGPUB; USPAT	OR	ON	2004/11/19 16:06
S4	5	("4837798"   "6057835"   "6073143"   "6253193"   "6269336").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2004/11/19 16:13
S5	5	("6578000").URPN.	USPAT	OR	ON	2004/11/19 16:20
S6	5251	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2004/12/05 15:15
S7	766	S6 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2004/12/06 16:39

S8	217	S7 and ((call or caller or customer) near4 hold)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:55
S9	42	S8 and (xml same html)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S10	115	(internet and telephony).ti.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S11	37	S10 and "379"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S12	8	S11 and (html or xml)	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S13	1	("6731625").URPN.	USPAT	OR	ON	2004/11/21 17:30
S14	1	callqueue	US-PGPUB; USPAT	OR	ON	2004/11/21 17:46
S15	180	(internet near3 telephony) and html and xml	US-PGPUB; USPAT	OR	ON	2005/05/05 09:56
S16	41	S15 and ("379"/\$ or "370"/\$).ccls.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:57
S17	41	S16 not (S12 or S13 or S14)	US-PGPUB; USPAT	OR	ON	2004/11/21 17:47
S18	0	("2003/0123622").URPN.	USPAT	OR	ON	2004/11/21 17:54
S19	5216	"voice over ip" or "voice over internet protocol" or voip	US-PGPUB; USPAT	OR	ON	2005/05/05 09:57
S20	345	S19 and html and xml	US-PGPUB; USPAT	OR	ON	2004/11/22 14:41
S21	240	S20 and http	US-PGPUB; USPAT	OR	ON	2004/11/22 14:42
S22	105	S21 and caller	US-PGPUB; USPAT	OR	ON	2004/11/22 14:42
S23	104	S22 and connect\$	US-PGPUB; USPAT	OR	ON	2004/11/22 14:47
S24	11	S23 and "370"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2004/11/22 14:48
S25	115	(internet and telephony).ti.	US-PGPUB; USPAT	OR	ON	2004/11/22 14:50
S26	38	S25 and ("voice over ip" or "voice over internet protocol" or voip)	US-PGPUB; USPAT	OR	ON	2004/12/06 10:50
S27	0	vonage.as.	US-PGPUB; USPAT	OR	ON	2004/11/22 16:58
S28	3	lingo.as.	US-PGPUB; USPAT	OR	ON	2004/11/22 16:59
S29	21	primus.as.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:58
S30	0	"primus telecommunications".as.	US-PGPUB; USPAT	OR	ON	2004/11/22 16:59

S31	0	skype.as.	US-PGPUB; USPAT	OR	ON	2004/11/22 17:01
S32	7	"net2phone".as.	US-PGPUB; USPAT	OR	ON	2005/05/05 09:59
S33	5	("6473423").URPN.	USPAT	OR	ON	2004/11/22 17:10
S34	11	vocaltec.as.	USPAT	OR	ON	2005/05/05 09:59
S35	174	((make or made or making) near2 ((telephone or phone) near2 call)) with internet	USPAT	OR	ON	2004/11/22 18:03
S36	477	((make or made or making) near2 ((telephone or phone) near2 call)) with internet	US-PGPUB; USPAT	OR	ON	2005/05/05 10:00
S37	156	S36 and "370"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2004/11/22 17:34
S38	154	S36 and "379"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2004/11/22 17:34
S39	42	(S37 or S38) and html	US-PGPUB; USPAT	OR	ON	2004/11/22 17:34
S40	1	(S37 or S38) and (html with xml)	US-PGPUB; USPAT	OR	ON	2004/11/22 17:35
S41	3	(S37 or S38) and html and xml	US-PGPUB; USPAT	OR	ON	2004/11/22 17:49
S42	3	("6473404").URPN.	USPAT	OR	ON	2004/11/22 17:48
S43	5	S36 and (number near4 gui)	US-PGPUB; USPAT	OR	ON	2004/11/22 17:52
S44	222	S36 and (number near4 (enter or entered or entering or input or inputted or inputting))	US-PGPUB; USPAT	OR	ON	2004/11/22 17:52
S45	16	S44 and 379/900.ccls.	US-PGPUB; USPAT	OR	ON	2004/11/22 18:02
S46	142	379/900.ccls.	US-PGPUB; USPAT	OR	ON	2004/11/22 18:02
S47	38	S46 and ((make or made or making) near2 ((telephone or phone) near2 call))	USPAT	OR	ON	2004/11/22 18:03
S48	8	S46 and (((make or made or making) near2 ((telephone or phone) near2 call)) with (computer or pc))	USPAT	OR	ON	2004/11/22 18:04
S49	1	"5943399".pn.	US-PGPUB; USPAT	OR	ON	2004/11/22 18:11
S50	1	"6587547".pn.	US-PGPUB; USPAT	OR	ON	2004/11/23 09:22
S51	4	"288294".ap.	US-PGPUB; USPAT	OR	ON	2004/11/23 09:22
S52	171	"internet protocol network telephony" or iptn	US-PGPUB; USPAT	OR	ON	2004/12/05 15:19

S53	144	S52 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2004/12/05 15:19
S54	3	S53 and (xml with html)	US-PGPUB; USPAT	OR	ON	2004/12/05 15:20
S55	179	"internet protocol network telephony" or ipnt	US-PGPUB; USPAT	OR	ON	2004/12/06 10:50
S56	148	S55 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2004/12/05 15:19
S57	3	S56 and (xml with html)	US-PGPUB; USPAT	OR	ON	2004/12/05 15:25
S58	1	"6108711".pn.	US-PGPUB; USPAT	OR	ON	2004/12/05 15:23
S59	6	"405335".ap.	US-PGPUB; USPAT	OR	ON	2004/12/05 15:23
S60	5	S55 and (xml with html)	US-PGPUB; USPAT	OR	ON	2004/12/05 15:25
S61	6	("internet protocol network telephony" or ipnt) and (html and xml)	US-PGPUB; USPAT	OR	ON	2004/12/05 16:05
S62	347	("voice over ip" or "voice over internet protocol" or voip) and (html and xml)	US-PGPUB; USPAT	OR	ON	2004/12/05 16:05
S63	223	("voice over ip" or "voice over internet protocol" or voip) and (html with xml)	US-PGPUB; USPAT	OR	ON	2004/12/05 16:06
S64	51	("voice over ip" or "voice over internet protocol" or voip) and (html with based with xml)	US-PGPUB; USPAT	OR	ON	2004/12/05 16:27
S65	0	("6711618").URPN.	USPAT	OR	ON	2004/12/05 16:10
S66	6	("20010011274"   "20020169820"   "4837798"   "6098093"   "6178457"   "6539494").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2004/12/05 16:11
S67	0	("6738803").URPN.	USPAT	OR	ON	2004/12/05 16:17
S68	18	("20010012302"   "4837798"   "5802314"   "5884262"   "5953392"   "6055569"   "6233318"   "6269336"   "6333919"   "6374223"   "6404859"   "6438585"   "6459774"   "6463464"   "6466971"   "6477529"   "6501832"   "6519327").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2004/12/05 16:23
S69	4	("20010012302"   "4837798"   "5802314"   "5884262"   "5953392"   "6055569"   "6233318"   "6269336"   "6333919"   "6374223"   "6404859"   "6438585"   "6459774"   "6463464"   "6466971"   "6477529"   "6501832"   "6519327").PN. and html and xml	US-PGPUB; USPAT; USOCR	OR	ON	2004/12/05 16:23
S70	23	("voice over ip" or "voice over internet protocol" or voip) and (html with (convert\$ or translat\$) with xml)	US-PGPUB; USPAT	OR	ON	2004/12/05 16:27

S71	5307	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2004/12/06 08:19
S72	24	S71 and (xml with (voice near2 application))	US-PGPUB; USPAT	OR	ON	2004/12/06 08:57
S73	0	"L1" and (xml with (voice near2 (program or software)))	US-PGPUB; USPAT	OR	ON	2004/12/06 08:57
S74	5307	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2004/12/06 08:57
S75	6	S74 and (xml with (voice near2 (program or software)))	US-PGPUB; USPAT	OR	ON	2004/12/06 09:17
S76	5307	telephony with (internet or "world wide web" or www)	US-PGPUB; USPAT	OR	ON	2004/12/06 09:16
S77	589	S76 and ("call back" or callback)	US-PGPUB; USPAT	OR	ON	2004/12/06 09:16
S78	299	S77 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2004/12/06 09:16
S79	0	S78 and (xml with (voice near2 (application or program or software)))	US-PGPUB; USPAT	OR	ON	2004/12/06 09:17
S80	62	S78 and xml	US-PGPUB; USPAT	OR	ON	2004/12/06 09:18
S81	51	S80 and html	US-PGPUB; USPAT	OR	ON	2004/12/06 09:18
S82	47	S78 and (xml with html)	US-PGPUB; USPAT	OR	ON	2004/12/06 09:19
S83	12	("6310941" "6473423" "6529501" "6597685" "6711618" "6731625" "6810034" "20020004796" "20020118671" "20030061307" "20030123622" "6738803").pn. and message	US-PGPUB; USPAT	OR	ON	2004/12/06 10:40
S84	8	("6310941" "6473423" "6529501" "6597685" "6711618" "6731625" "6810034" "20020004796" "20020118671" "20030061307" "20030123622" "6738803").pn. and record\$	US-PGPUB; USPAT	OR	ON	2004/12/06 10:40
S85	5462	"internet protocol network telephony" or ipnt or "voice over ip" or "voice over internet protocol" or voip	US-PGPUB; USPAT	OR	ON	2004/12/06 10:51
S86	120	S85 and (record\$ near3 "voice message")	US-PGPUB; USPAT	OR	ON	2004/12/06 11:15
S87	1104	S85 and "379"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2004/12/06 10:51
S88	70	S86 and "379"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2004/12/06 10:51
S89	1	S85 and ((record\$ near3 "voice message") with html)	US-PGPUB; USPAT	OR	ON	2004/12/06 11:06

S90	1	S85 and ((record\$ near3 "voice message") same html)	US-PGPUB; USPAT	OR	ON	2004/12/06 11:07
S91	2	((record\$ near3 "voice message") with html)	US-PGPUB; USPAT	OR	ON	2004/12/06 11:08
S92	29	((record\$ near3 message) with html)	US-PGPUB; USPAT	OR	ON	2004/12/06 11:09
S93	4	S92 and "379"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2004/12/06 11:08
S94	2	S85 and ((record\$ near3 "voice message") with instruction)	US-PGPUB; USPAT	OR	ON	2004/12/06 11:15
S95	3	("6404860").URPN.	USPAT	OR	ON	2004/12/06 12:17
S96	1	"6301339".pn.	US-PGPUB; USPAT	OR	ON	2004/12/06 16:27
S97	142	(379/900).CCLS.	US-PGPUB; USPAT	OR	OFF	2004/12/06 16:27
S98	21	S97 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2004/12/06 16:29
S99	0	S97 and xml and html	US-PGPUB; USPAT	OR	ON	2004/12/06 16:29
S100	1816	(715/513).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/05/05 10:01
S101	31	S100 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2005/05/05 10:01
S102	2925	(370/352).CCLS.	US-PGPUB; USPAT	OR	OFF	2005/05/05 10:02
S103	223	S102 and ("call center" or "customer support")	US-PGPUB; USPAT	OR	ON	2004/12/06 16:40
S104	2	S103 and html and xml	US-PGPUB; USPAT	OR	ON	2005/05/05 10:02